

Notice of References Cited	Application/Control No. 09/697,062	Applicant(s)/Patent Under Reexamination NAVARRO ET AL.	
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U.S. PATENT DOCUMENTS

*		Document Number Country Code-Number-Kind Code	Date MM-YYYY	Name	Classification
	A	US-			
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FOREIGN PATENT DOCUMENTS

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NON-PATENT DOCUMENTS

*		Include as applicable: Author, Title Date, Publisher, Edition or Volume, Pertinent Pages)
	U	"Fair, Isaac Customer Management Solutions Now Available on HP Computing Platforms", PR Newswire, June 29, 1999
	V	Hewlett-Packard: Fair, Isaac & HP announce customer relationship management strategic alliance" M2 Presswire, June 9, 1998.
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*A copy of this reference is not being furnished with this Office action. (See MPEP § 707.05(a).)
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